



**Steve Westbrook
Highland Builders**

Mr. Westbrook

I am the Maintenance Director at the Conservatory at Keller Town Center a senior residence. As you know your company recently had a project in Keller that was right next to our property. During the project I had the opportunity to meet and become acquainted with your company superintendent, Rick Losh. As the project progressed, if I or our property had any problems with the construction progress Rick was quick to alleviate them and did so with a helpful attitude. He was a pleasure to deal with.

Highland Builders also has done a great job. Before, the field beside our community was overgrown and created a flooding problem for our property. Now there is a beautiful retainer wall in place and adequate storm drains and runoff is no longer a problem. Overall the construction process has been very smooth. None of our residents were ever disturbed by noise or debris. With the Town Homes now going up next door the view from our community, I believe, has been enhanced.

Thanks!

**John Nivens
Maintenance Director
Conservatory @ Keller Town Center
817-562-3100**